

## You don't need an appointment to see Social Services

To speak with Social Services staff, just let your doctor or nurse know. Or, sign in on the Social Services kiosk in the clinic lobby. You don't need an appointment to see us.

### What to bring on your first visit:

- Picture I.D., and/or proof of residency (like an Entergy bill or water bill)
- Proof of monthly income (household)
- Your insurance card, if applicable

### The Social Services staff works together with HOP providers.

Your doctor cares about what is going on in your life. Sometimes, your doctor may ask a social worker to see you during your visit to talk about a problem you might have.



### University Medical Center New Orleans

Ambulatory Care Building  
2005 Tulane Ave. (main entrance)  
New Orleans, LA 70112

19-1221-012523

# Social Services



University   
Medical Center  
New Orleans  
LCMC Health

## What does the Social Services department do?

The Social Services staff is here to help! We will work with you to determine what services you need.

We know what resources are available, and we can help you apply for them. We can work with you to find the best way to pay for your medicine and your medical care.

Our team can also help you with personal issues. We offer counseling and therapy.

You can come to us if you want to talk about a problem.



## What can the Social Services staff help you with?

### Medicine and medical services

#### Medicine

- Medication assistance
- Ryan White program assistance

#### Financial assistance for medical care

- Insurance Marketplace enrollment
- Low income subsidy
- Medicare Part D enrollment
- Patient assistance programs
- Ryan White LA HAP enrollment
- Transportation

#### Referrals for medical services and resources

- Case management
- Community resources
- Durable medical equipment
- Home health
- Hospice
- Nursing homes

#### Mental health and behavioral health services

- Assessment
- Hospital admission support
- Supportive counseling
- Therapy (individual, couples, families, and group)



### Referrals for non-medical resources

- Crescent Care Legal Services
- Case management
- Food pantry
- Emergency financial assistance
- Housing
- Other non-medical needs

### Location

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Ambulatory Care Building  
2005 Tulane Ave. (main entrance)  
New Orleans, LA 70112

### Contact us

**Clinic** 504.702.4344

**Fax** 504.702.5733

#### Social Services

**Fax** 504.702.5730

[umcno.org/infectiousdiseases](http://umcno.org/infectiousdiseases)  
[umcidcenter@LCMChhealth.org](mailto:umcidcenter@LCMChhealth.org)